



Confidence in lab performance

Instrument compliance services

At BD Biosciences, we offer more than premium laboratory equipment—we can support your facility with quality and regulatory compliance needs to ensure your BD instrumentation is performing optimally, with maximum uptime.

Have peace of mind that your regulatory assurance, maintenance and documentation needs are in good hands—so you can confidently continue your research and perform laboratory functions smoothly and accurately.

Program overview

We are committed to supporting your organization's equipment to ensure all systems are meeting compliance and calibration requirements. This includes:

- *Installation Qualification (IQ)*
We'll verify and document that equipment is installed to our manufacturing standards and/or your customized requirements.
- *Operation Qualification (OQ)*
Our equipment experts review instruments and provide documentation that all systems are operating as intended and meeting our specifications while exceeding your needs.
- *IQ/OQ sustainability support*
Provide assistance when any situation may trigger an IQ or OQ, such as major repairs, software or instrument upgrades and equipment/facility relocation.

Benefits with BD Service

- *Proven efficiency*
Premium best practices to ensure you pass your qualifications on the first review, resulting in saved resources and operational reliability.
- *Instrument uptime*
By following our procedural guidelines, you may identify problems before they happen, which will keep equipment running smoothly, while preventing inconvenience and costly downtime.
- *Original equipment manufacturer (OEM) expertise*
Since we build the equipment, we know it best, so issues can be identified and resolved faster and more effectively than any other vendor.
- *Minimize regulatory audit risk*
We adhere to ISO/IEC 17025 standards, so when using our equipment your results are precise and accurate.

For additional information and to request a personalized quote, speak with your BD contract coordinator at **1.877.232.8995, option 4**.

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